

Security and data overview

How asasii facilities handles identity, audit, personal data, access records and continuity.

Identity and access

Single sign-on	With the property's own identity provider
Multi-factor authentication	Required on every console
Roles	Scoped by property and function

Audit

What is recorded	Every action, with the previous value
Retention	Seven years
On every job	What broke, who attended, when and under which contract, as one record
At the gate	Who was in the building, and under whose authority

Where the data lives

Environment	The property's own cloud account or data centre
Ownership	The property owns the records; the property's team holds the keys, the backups and the data
Maintenance	idataraya installs the system, hardens it and keeps it current
Change of managing agent	The records stay with the property; a change of agent is a change of access

Personal data

Visitor, tenant and resident data	Stay in the property's own environment, under the Personal Data Protection Act 2010
Export	Every record exports on request

Access records

Held against	The lot or parcel each visitor, permit, delivery and card relates to
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Driven by the register	A resident card is deactivated because the register in asatii ledger changed, not because someone remembered
Hardware on site	Barrier systems, access control and intercoms already installed stay where they are; idataraya integrates asatii facilities with them

Continuity

Backup	A drilled backup and restore
Monitoring	Continuous, from within the property's environment
Response	Severity-based response times, measured monthly

Integration

API	Documented, for work orders, assets, bookings and access records
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